



# Elston Hall Primary School

Date: April 2018

# Parent View Results and Actions

	<i>(Please tick)</i>	April 2017 Results – 161 responses					April 2018 Results – 239 responses				
		Strongly agree	Agree	Disagree	Strongly disagree	No response	Strongly agree	Agree	Disagree	Strongly disagree	No response
1	My child enjoys school	75%	22%	2%	Less than 1%	0%	67%	31%	2%	Less than 1%	0%
2	The school keeps my child safe	71%	29%	0%	0%	0%	73%	26%	Less than 1%	Less than 1%	Less than 1%
3	The school always encourages parents to play an active part in school	46%	46%	4%	4%	0%	50%	46%	2%	Less than 1%	1%
4	School is very approachable if I have a problem or concern regarding my child	58%	38%	3%	Less than 1%	0%	66%	33%	1%	0%	Less than 1%
5	My child is making progress at this school and staff share this information during parents evenings	76%	22%	Less than 1%	Less than 1%	Less than 1%	72%	26%	Less than 1%	Less than 1%	Less than 1%
6	The teaching at this school is effective in supporting my child	68%	29%	2%	0%	Less than 1%	71%	27%	2%	0%	0%
7	The school expects my child to work hard and do his/her best	69%	29%	Less than 1%	0%	2%	70%	29%	Less than 1%	0%	0%
8	The school sets appropriate homework for my child which builds on their learning in school	47%	38%	8%	2%	6%	48%	43%	3%	2%	5%
9	The school makes sure that my child is well prepared for the future (starting school, changing year group, changing school)	53%	43%	Less than 1%	0%	3%	56%	42%	Less than 1%	0%	2%
10	The school regularly communicates with families eg newsletters, meetings, website, text messages	73%	26%	Less than 1%	0%	Less than 1%	73%	27%	Less than 1%	0%	0%
11	The school website is helpful and informative	50%	45%	4%	0%	Less than 1%	52%	41%	5%	0%	2%
12	There is a good range of activities including trips or visits for my child to take part in	49%	40%	7%	Less than 1%	3%	57%	38%	3%	0%	Less than 1%
13	There is a good range of after school activities available	40%	40%	12%	1%	7%	36%	43%	13%	Less than 1%	7%
14	The school treats my child fairly and with respect	60%	39%	1%	0%	Less than 1%	64%	35%	Less than 1%	0%	Less than 1%
15	The school expects my child to behave appropriately	73%	26%	0%	0%	0%	73%	26%	Less than 1%	0%	Less than 1%
16	The school deals effectively with unacceptable behaviour	47%	43%	Less than 1%	1%	8%	50%	43%	3%	2%	3%
17	School provide effective support for pupils with social and emotional needs they have	40%	46%	2%	Less than 1%	11%	50%	43%	2%	0%	6%
18	The school helps my child to have a healthy lifestyle	52%	47%	1%	0%	Less than 1%	48%	50%	1%	Less than 1%	Less than 1%
19	The provision for pupils with additional learning needs is effective at this school (Question 17- The school meets my child's particular needs)	51%	47%	2%	0%	Less than 1%	42%	40%	5%	0%	13%
20	The school takes account of my suggestions and concerns	39%	49%	3%	1%	7%	37%	53%	4%	Less than 1%	5%
21	The school is led and managed effectively	68%	30%	Less than 1%	Less than 1%	1%	63%	33%	2%	0%	3%
22	I am aware that the school has a local Governing Board with parent governors	53%	42%	3%	Less than 1%	3%	64%	35%	Less than 1%	0%	Less than 1%
23	Overall, I am happy with my child's experience at this school	74%	25%	0%	Less than 1%	Less than 1%	72%	27%	1%	0%	0%
24	I would recommend this school to others	82%	17%	Less than 1%	Less than 1%	0%	75%	23%	Less than 1%	Less than 1%	1%

“Since our child began attending nursery in September we have seen a huge positive improvement in his reading, writing and counting and the staff in your nursery do an amazing job in understanding our child and pushing him to the best of his capabilities and more. Our child is thriving at Elston Hall.” (Nursery parent, April 2018)

“The Reception staff are all fabulous, very approachable and I know they deal with concerns swiftly and effectively. I can't wait to see what Elston Hall has in store for my child's future. Great school with hard working and caring staff.” (Reception parent, April 2018)

“This is an excellent school with lovely teachers. I would highly recommend the school to others.” (Year 2 parent, April 2018)

“Fantastic school with fantastic staff and pupils! I would highly recommend Elston Hall to anybody. We're extremely proud to be part of this school!” (Year 3 parent, April 2018)

“I love Elston Hall school. From the moment you enter with your child/children, you are met with a smile from staff.” (Year 6 parent, April 2018)

## Positives

- Many more questionnaires have been returned this year compared to last year (239 in 2018, 161 in 2017)
- For the majority of questions, the percentage who agree or strongly agree is in line with, or better than, last year.
- Almost 100% would recommend Elston Hall to others and are happy with their child's experience at school, with around three quarters of parents strongly agreeing.
- Almost 100% agree their child is safe, agree that school expects their child to behave appropriately and feels the school regularly communicates with families. Around three quarters of parents strongly agree.
- Almost 100% agree that the school expects their child to do his/her best, that teaching is effective and that their child is making good progress, with more than 70% strongly agreeing.
- A higher percentage strongly agree that they are aware that the school has a Local Governing Board with parent governors, compared to responses in 2017.
- A higher percentage strongly agree that school provides effective support for pupils with social and emotional needs, compared to responses in 2017.
- A higher percentage strongly agree that there are a good range of activities including trips and visits, compared to responses in 2017.

Next steps/Targets: These have been selected as there are still proportions of parents who disagree with the statements/ there were handwritten comments relating directly to the targets below.

1. **There is a good range of after school activities available. 36% strongly agreed, 43% agreed and 13% disagreed. This is similar to last year's result.**

Since the start of the school year, Elston Hall has offered 42 clubs free of charge to pupils, staffed by teachers. 436 pupils have accessed these clubs. The majority of clubs are held in Autumn and Summer terms, as extra academic clubs are offered to groups in Years 2 and 6 during Spring term, to further prepare them for SATs .

Actions:

- We will review the types of clubs on offer to different age groups.
- We will investigate the possibility of outside agencies offering further clubs, dependent on capacity and cost.
- We will review procedures for allocating spaces in after school clubs.

2. **The school website is helpful and informative. 52% strongly agreed, 41% agreed and 5% disagreed. This is similar to last year's result.**

Actions:

- Comments suggest when opened using a desktop computer, the school website is easier to navigate and easier to open attachments. We will develop the 'mobile' and 'tablet' version of the website further.
- We will send out a questionnaire to gain further parental views as to how to improve the website.
- We will develop the facility to make payments online in the coming months.

3. **The school sets appropriate homework for my child, which builds on their learning in school. 48% strongly agreed, 43% agreed and 5% disagreed.**

Comments varied with some parents suggesting too much homework was given, and others suggesting there was not enough. Completion of homework is encouraged to improve your child's learning and build the link between home and school.

Actions:

- We will review the homework systems across school and ensure a consistent approach is adopted across year groups and phases.
- We will develop procedures for marking and rewarding homework.